

# PAR NZ GOLFING HOLIDAYS GENERAL BOOKING CONDITIONS

## For travel and events inside NZ

Dated: 1 November 2022

The following are general booking conditions for PaR nz Corporate Events Limited and PaR nz Limited trading as PaR nz Golfing Holidays ('PaR nz') effective 1 November 2022.

### OUR "Book with Confidence" COVID POLICY

If for reasons outside of our control, PaR nz has to cancel a scheduled tour or tournament date or programme, PaR nz now has a 3-point "Book with Confidence" COVID-19 Policy.

This applies to tours or tournaments that have been cancelled due to COVID-19, postponed due to COVID-19 or travel is restricted from your residential area, state or country (and includes where mandatory quarantine for returning travellers is in place). PaR nz will:

1. Offer a postponed date or postponed arrangements
2. Transfer 100% of the funds received to date, to another PaR nz tournament or tour, scheduled within a 12 month period, (or longer as mutually agreed).
3. Alternatively, if new dates or arrangements do not suit, PaR nz will refund 90% of funds paid.

The three options are all subject to time frames that may or may not be within our control but at all times PaR nz, unreservedly, looks to be fair and reasonable with all clients providing funds paid on your behalf can be retrieved from our suppliers. For full details of the cancellation policies where you, the traveller cancels, please refer clauses 28-38.

The PaR nz General Booking Conditions are relevant for ('Bookings') for all tours, tournaments and custom travel arrangements booked by PaR nz that includes any entry fee, tour costs, registration fee and other associated costs as per the booking description and inclusions for the relevant tour, tournament or custom travel.

Individual bookings for additional items including but not limited to airfares, rental cars, accommodation and golf bookings that are supplied by third parties are according to the terms and conditions of that third party as advised at the time of booking.

These general conditions supersede all previous conditions published. These conditions may be amended from time to time at the discretion of PaR nz, provided however that PaR nz will at all times act in good faith and deal in a fair and reasonable manner with all clients.

PaR nz are aware of the rights of consumers and will at all times comply with all obligations and requirements of the laws of New Zealand as they apply to PaR nz and are relevant to any booking completed in accordance with these terms and conditions.

### ENTRY & PAYMENT

1. Registration with payment of the required deposit or payment in full constitutes your acceptance of all Booking Conditions and / or Terms of Competition for the relevant tournament and / or tour and / or custom travel.
2. The balance of payment for the remaining package is detailed and dated. Failure to make these further payments may result in the cancellation of your place, with NO refund being issued.

3. Visa and Mastercard are accepted cards for payment online.

#### PAYMENT SCHEDULE

4. Each tournament or tour or custom travel booking will have their own individual payment schedule which will be detailed in the booking document.

#### GENERAL

5. *PaR nz*, reserve the right to change the programme and function venues based on advice at the time.
6. *PaR nz* reserve the right to change golf courses and venues to that which is advertised providing a replacement of a similar standard is substituted.
7. All players and partners participating in the event, tour or tournament agree to comply with the respective Licence Laws when entering and purchasing services from any venue. This may include providing your name and home address.
8. All competitors are responsible for all damage to hotel & golf club property including any damage in hotel rooms and / or golf carts.
9. *PaR nz* accepts no liability, cost or penalty for any loss to any client as a result of the failure for any reason of any third party to provide services that may be included in terms of any booking made under these conditions.
10. For accuracy, Bookings Conditions as stated at the time of booking with your payment are the conditions for which you have agreed, regardless of any general notations recorded on the *PaR nz* website.
11. All events, tours and tournaments hosted by *PaR nz* will be conducted according to the COVID-19 protocols advised by the respective Government, of the countries where the event is being hosted. These protocols are subject to change at any time.

#### TRAVEL RISK & TRAVEL ADVICE & INSURANCE

12. All players, partners and supporters registered with the required deposit or event payment, including golf and all functions, do so at their own risk.
13. *PaR nz* will issue Health & Safety guidelines, which all participants are expected to comply with, at all times.
14. *PaR nz*, sponsors, host golf clubs and other suppliers of goods or services accept no liability for any death, injury, property loss or damage incurred during or arising out of any aspect of the conduct of the Tournament.
15. *PaR nz* **strongly recommends travel insurance** is taken by each person travelling to cover all eventualities.
16. All travellers are responsible for their own travel documentation being valid and current – i.e. Passports and Visa's where required.
17. *PaR nz* recommends all travellers refer to their Ministry of Foreign Affairs in their relevant countries and destination countries for general travel advice and COVID or other specific advice. You can register your travel plans with the Ministry so that you may be more easily contactable in an emergency.
18. *PaR nz* strongly recommends that you should familiarise yourself with the current status and updates of New Zealand's immigration and border controls (or your country of travel origin) during COVID so that your travel documents comply and you have taken the appropriate insurance for protection.

19. In addition *PaR nz* suggests each traveller should familiarise themselves with airline requirements around passenger safety including the requirement for facemasks and the need to produce vaccination certificates or proof of vaccination along with negative COVID-19 tests during transit and at the final destination. This information is subject to change at any time so we recommend you update yourself at the time of booking and at regular intervals up to and during your travel.
20. You acknowledge that you are choosing to travel at a time where you may be exposed to COVID-19 and that your travel plans maybe impacted by COVID-19. It is your own responsibility to familiarise yourself with all relevant travel information, including health risks and travel restrictions, (covering border closures, quarantine and isolation requirements).
21. You acknowledge that your decision to travel is based on your own consideration of this information and that you agree that you are aware and assume responsibility for all the risks associated with travelling at this time. To the fullest extent permitted by law, we accept no liability in relation to any of these additional risks.

#### HEALTH

22. You must ensure that you are fully aware of any health requirements and recommend precautions relevant to your travel booking and ensure you carry all necessary vaccination documents.
23. For all travellers, *PaR nz* strongly suggests checking with your medical practioner, all recommended immunisations and injections required for each country visited.
24. In relation to COVID-19, airlines, travel operators and local authorities at travel destinations may require specific testing prior to boarding and/or upon arrival at your destination (including transit).

#### PUBLICITY, PRIVACY AND ELECTRONIC DATABASE MARKETING

25. *PaR nz* acknowledges your privacy is important. We will not share your personal information such as address, email and phone number with other clients or third parties without your consent.
26. *PaR nz* may arrange media promotion and publicity before, during and after the Tournament. Competitors assent to references to them and pictures of them appearing and being used for purposes determined by *PaR nz*.
27. By entering this *PaR nz* event managed tournament, you agree to be added to the *PaR nz* database and to receive electronic on-going communications including email newsletters, electronic flyers, and materials as may be sent by post, including specific updates as they pertain to the event you have just entered.

#### PAR NZ GOLFING HOLIDAYS CANCELLATION PROTOCOL

28. In the event that weather conditions prevent all the players from finishing a round, that Competition round will be cancelled and the tournament reduced accordingly. Daily prizes will be awarded in a fair and equitable way, depending on the circumstances on the day.
29. Should more than one round be cancelled due to inclement weather *PaR nz* will negotiate with the host club, where possible, to provide a green fee pass to be used within a 12-month period.
30. No refunds are available for unused portions during tournament week or tour programme

#### Cancellation by Entrant / Registered Traveller - Local tournaments in New Zealand

31. If you cancel for any reason, your monies paid will be refunded to you less a cancellation fee of 10%, providing your cancellation is received in writing prior to 30 days from the tournament start date.
32. There are no refunds where you cancel within 30 days of the tournament start date.
33. Or under special consideration, monies paid maybe transferred to another *PaR nz* tournament or tour by agreement.

#### PaR nz Cancellation

34. In the unlikely event that *PaR nz* has to cancel or postpone the tournament or tour or custom travel due to exceptional circumstances. Refer the Force Majeure clause.

#### FORCE MAJEURE CLAUSE

In the unlikely event that *PaR nz*, is forced to cancel the tournament or tour or custom travel because of exceptional circumstances outside of our control, we will offer alternative arrangements:

35. Offer a postponed date or postponed arrangements
36. Transfer 100% of the funds received to date, to another *PaR nz* tournament or tour, scheduled within a 12 month period, *(or longer as mutually agreed)*.
37. Alternatively, where *PaR nz* can retrieve funds from suppliers for bookings made on your behalf, *PaR nz* will refund 90% of all monies paid.
38. The three options are all subject to time frames that may or may not be within *PaR nz*'s control but at all times *PaR nz*, unreservedly, looks to be fair and reasonable with all clients providing funds paid on your behalf can be retrieved from our suppliers.

#### DISCLAIMER

39. *PaR nz* has made every endeavour to ensure that all details are correct at time of printing but cannot accept responsibility for subsequent change or withdrawal of prices, details or services shown.

#### DISPUTE RESOLUTION

40. The laws of New Zealand govern this General Booking Condition document. In the event that there is a dispute regarding a booking, *PaR nz* in the event where the matter cannot be resolved may appoint an independent arbitrator.